

MASTER THE ART OF COMMUNICATION AND CONFLICT MANAGEMENT WITH POWERFUL PHRASES

HOW IT WORKS

Transform conflict into collaboration and unlock the power of care-filled words by bringing a **FREE Powerful Phrases Live-Online Workshop** to your team during the Powerful Phrases Book Tour.

Award-winning authors Karin Hurt and David Dye will present a FREE live-online event for your team or organization when you pre-order their latest book, ***Powerful Phrases for Dealing with Workplace Conflict: What to Say Next to De-Stress the Workday, Build Collaboration and Calm Difficult Customers.***

When tensions are high, it's not about keeping the peace—it's about unlocking potential. Empower your team with "Powerful Phrases" for deeper influence, insights, and innovation.

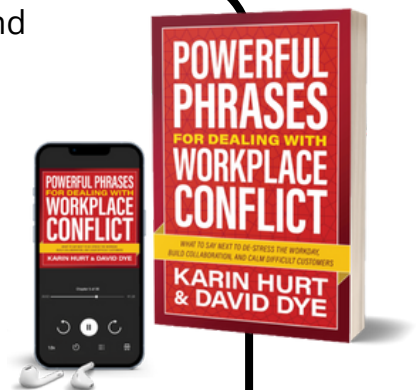
Purchase 50 or more copies of ***Powerful Phrases*** and choose your live-online event from three program options:

1. Navigating Workplace Conflict: What to Say Next to De-stress Emotional Conversations and Get More Done
2. Courageous Conversations: Powerful Phrases for Tricky Workplace Scenes
3. Better Teamwork in an Hour: Fast Track Your Influence and Maximize Collaboration

**RESERVATION DEADLINE
JUNE 30, 2024**

Powerful Phrases for Dealing with Workplace Conflict is an essential and practical resource to help you and your team with:

- De-Escalation Mastery: Access **over 300 "Powerful Phrases"** that transform heated exchanges into constructive conversations—vital for today's challenging workplace dynamics.
- In-Depth Insights: Understand the **underlying "conflict cocktails"** with our research-backed strategies and address them with finesse.
- Professional Growth: Enhance your credibility, navigate sensitive topics, and establish a **reputation as a skilled communicator.**



RESERVATION DEADLINE: JUNE 30, 2024

These free events are limited and available only during the **Powerful Phrases Book Tour**. Contact us at info@letsgrowleaders.com to reserve your program.

FREE LIVE-ONLINE PROGRAM CHOICES (60-75 MINUTES)

OPTION 1

NAVIGATING WORKPLACE CONFLICT: WHAT TO SAY NEXT TO DE-STRESS EMOTIONAL CONVERSATIONS AND GET MORE DONE

In a high-pressure environment, it's easy for a simple conversation to ignite into a full-blown conflict. But what if you could diffuse the tension before it escalates? This practical, interactive program empowers you with the strategies to do just that.

- Master the art of de-escalation with the "Powerful Phrases" that turn conflict into collaboration.
- Gain a deeper, researched-based understanding of the mix of "conflict cocktails" that fuel today's workplace disputes and how to address them effectively.
- What to do (and say) when highly charged, sensitive topics (e.g. politics, different world views) emerge at work.

OPTION 2

COURAGEOUS CONVERSATIONS: POWERFUL PHRASES FOR TRICKY WORKPLACE SCENES

Today's tricky workplace scene requires more than just technical skills. It demands mastery of communication – a toolkit to handle complex, often delicate situations with finesse. This highly interactive program empowers professionals like you with powerful phrases and innovative communication approaches.

- Navigating Overwhelm: Understand how to communicate your limits gracefully, ensuring you can handle your workload without sacrificing performance.
- Clarifying Ambiguity: Learn to ask the right questions and use clear language to get the clarity you need to perform at your best.
- Increasing Visibility: Master the phrases that get you noticed, ensuring your contributions are seen and your voice is heard.
- Remote Dynamics: Master the communication strategies suited for remote or hybrid environments to resolve conflicts and build team cohesion.

OPTION 3

BETTER TEAMWORK IN AN HOUR: FAST TRACK YOUR INFLUENCE AND MAXIMIZE COLLABORATION

This highly interactive session will help you and your team identify a few vital 'micro-habits' that can be seamlessly integrated into your team's daily interactions for immediate improvement. You'll gain critical insights for better collaboration and practical communication techniques to take your team's performance to the next level.

- Connection: Discover quick-win strategies to build trust and rapport among team members.
- Clarity: Learn communication techniques to get your team on the same page fast.
- Curiosity: Ask great questions to encourage creative solutions and better problem solving.
- Commitment: Quickly align your team around concrete next steps to drive immediate progress.



COLLABORATIVE CONVERSATIONS

Every participant also receives a **complimentary Powerful Phrases Collaborative Conversations Companion Guide**.

This guide is filled with easy-to-facilitate conversation starters, teambuilding activities, and dynamic role plays to build more confident, collaborative, and HAPPIER teams.



WANT AN IN-PERSON LIVE EVENT?

If you're interested in an **in-person Powerful Phrases workshop, an event keynote address or a custom leadership program**, we're offering discounted rates with book purchases during our Powerful Phrases Book Tour. Email us at info@letsgrowleaders.com.